

Viking VM400 Mobile End of Life Announcement

Effective Release: 03/01/18

FSB-0318-EOLVM400-01

With the introduction of the Viking 1000 series mobile portfolio and its continuous new product introductions and enhancements, EFJohnson is announcing the end-of-life of its VM400 **mobile** radios. The VM5000 is a fully backward compatible replacement for the VM400 mobile radio with several new features and enhancements.

The following models are discontinued effective on the dates indicated in Table 1:

Part Number	Description
242-5W7-xxxx-xxxx	VM400 7/800 (Dash Mount, Remote Mount, Control Station)

Table 1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the announcement for the end-of-life of a product is distributed to the general public.	March 1, 2018
End-of-Sale Date	The last date which EFJohnson will accept a purchase order for the specific product. The product is no longer for sale after this date.	Earlier of March 31, 2018 or while inventory supply exists. <i>*Must ship no later than</i>
End of SW Maintenance Releases Date	The last date that EFJohnson may release any final software maintenance releases or bug fixes. After this date, EFJohnson will no longer develop, repair, maintain, or test the product software.	March 1, 2019
Last Date of General Support	The last date to receive applicable service and support for the product not under service contracts or by warranty terms and conditions.	March 1, 2023
Last Date of Contractual Support	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	Later date of "Last Date of General Support" or per contractual terms.

EFJohnson will continue to meet all current contractual commitments regarding these products and will support these products, whether or not currently under contract, for a period of up to five (5) years, so long as the parts are economically available and as long as cost effective fully compatible alternatives exist.

For more information on products, visit our website at www.efjohnson.com/products.

For questions regarding this Field Software Notice, please contact EFJohnson at 1.800.328.3911, option 3